

## Second Victims of Medical Errors: How It Affects the Team of Providers

Friday, October 19, 2018 with Patrice M. Weiss, M.D., Executive Vice President & Chief Medical Officer, Carilion School of Medicine and Professor, Obstetrics & Gynecology, Virginia Tech Carilion School of Medicine

## **Learning Objectives**

- 1. Describe the concept of "The Second Victim".
- 2. Recognize providers are emotionally affected by a medical error.
- 3. Implement strategies to effectively assist providers with coping with medical errors.
- 4. Describe educational opportunities to help trainees cope with medical errors.

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## **Presenter Bio:**

**Patrice M. Weiss, M.D.** is Executive Vice President and Chief Medical Officer at Carilion Clinic and Professor of Obstetrics and Gynecology (Ob/Gyn) at the Virginia Tech Carilion School of Medicine. Dr. Weiss received her medical degree from Hahnemann University (Drexel) School of Medicine in Philadelphia, Pennsylvania, where she was inducted into the Alpha Omega Alpha honorary medical society. She completed her residency at Lehigh Valley Hospital as well as a Fellowship in Academic Leadership with the Council of University Chairs of Obstetrics and Gynecology.

In October 2017, Dr. Weiss was the inaugural recipient of the East Stroudsburg University of Pennsylvania's Alumni Association Alumni of the Year Technology Award. For three consecutive years (2016-2018) Dr. Weiss has been named one of Becker's Hospital Review's "100 Hospital and Health System CMOs to Know." The list is based on their experience in overseeing medical and quality affairs. In January, 2016, Dr. Weiss began working on the American Hospital Association Committee on Clinical Leadership. Dr. Weiss has published numerous peer-reviewed articles and authored, co-authored, and edited textbooks and textbook chapters.

She has been an invited speaker on physician engagement, large clinic employed physician-models, physician recruitment and retention, physician compensation models as well as the transformation of health care from volume-based to value-based structures. She also lectures nationally on her passion on physician engagement and leadership, medical education, risk management and professional liability, patient safety, medical error communication and emotional intelligence. Dr. Weiss lives in Roanoke with her husband, Frank G. Finch, M.D., and has two children, Frank and Rachel.

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